

Are you new to the MVTR website?

If this is your first time visiting the MVTR website here is a short summary of what you will find.

The MVTR website is packed full of information that is relevant to both the motor trading industry and consumers.

Traders

Who needs to register as a motor vehicle trader? What responsibilities does a registered motor vehicle trader have? How do you make a complaint and what are the enforcement provisions of the Motor Vehicle Sales Act 2003 (MVSA)?

Answers to these questions, and more, can be found in the [Trader information](#) section now.

This section also contains helpful links to other sites and organisations.

Consumers

Learn more about motor vehicle traders and their responsibilities to consumers in our [Consumer information](#) section.

This section also contains helpful links to other sites and organisations.

How to make a complaint

Find out how to lodge a complaint and who you should lodge this with. [Read more...](#)

Website tools include:

Learn before you use

Refer to our 'Learn how' sections to assist you in completing online transactions.

Frequently asked questions

Browse the commonly asked questions and related answers. [View FAQs now...](#)

Search this site

Use the search tool located in the top right corner of the website to find information on a specific topic.