

Consumer information

Learn more about the Motor Vehicle Sales Act 2003 in this area of the site. Find out who is required to register as a motor vehicle trader and their responsibilities to consumers. Learn where you can take a complaint and the process to follow with different agencies.

Learn about

[What is the Motor Vehicle Sales Act 2003?](#)

New Zealand's Motor Vehicle Sales Act (MVSA) came into effect on 15 December 2003.

[Read more...](#)

[Traders responsibilities to buyers](#)

Traders have a number of responsibilities to consumers under the MVSA.

[Read more...](#)

[Complaints](#)

Different agencies are responsible for different parts of the MVSA.

[Read more...](#)

[What the MVTR doesn't do, and who else can help](#)

There are several agencies who can help if you have problems related to buying a motor vehicle. Check out the most common issues that the Registrar of Motor Vehicle Traders doesn't deal with and find details of who may be able to help.

[Read more...](#)