

www.motortraders.govt.nz | 0508 MOTORTRADERS | 0508 668 678

Email your completed form to: Registrar@mvtr.govt.nz or post to: Motor Vehicle Traders Register, P O Box 1473, Wellington 6140

Complaint detail sheet

Motor Vehicle Sales Act 2003

NOTES | This form is only for criminal complaints about motor vehicle traders who are trading illegally (not registered on the Motor Vehicle Traders Register 'the MVTR') or who are breaching sections 95-119 of the Motor Vehicle Sales Act 2003 'the MVSA', including odometer tampering. The MVTR can be searched online for free at www.motortraders.govt.nz – A free copy of the MVSA is available at www.legislation.govt.nz

DO NOT use this form if you want to report (1) misleading conduct or false representation by a trader or (2) missing, inaccurate, incomplete, or misleading Consumer Information Notice (formerly called the Supplier Information Notice or window card) – contact the Commerce Commission on freephone 0800 943 600; email contact@comcom.govt.nz; or write to Contact Centre, PO Box 2351, Wellington.

Mail this completed form and all supporting documents pertaining to your complaint to the address shown at the top of this form.

Failure to include supporting documents will delay the processing of your complaint - no action will be taken until these documents are received.

Trading Standards is not required to act on every complaint it receives.

PLEASE PRINT CLEARLY AND FILL THE FORM OUT COMPLETELY

1. Your details

Complaints must be made in writing. You may file this complaint anonymously, but if you do not provide enough information to investigate, and cannot be contacted for additional information, we will close this investigation for lack of evidence.

Name	Daytime phone
Address	Facsimile
	Email

2. Your complaint

The motor vehicle trader (individual or company) you are complaining about is:

Name	MVT number (if known) M
Trader's address	NOTE This number appears on Certificate of Registration required to be displayed by registered motor vehicle traders
	Phone

Summary of your complaint

Include dates, names and phone numbers of witnesses, and any other relevant information. Use additional paper if necessary.

3. Other information

If you have you filed a complaint with any other agencies indicate them here:

Agency	Date(s) filed
Agency	Date(s) filed

By signing this complaint form, you certify that the information you provide is true and correct to the best of your knowledge and belief.

Your signature	Date
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